



**Sunshade
Experts**



Droma - Sunshade Experts Sp. z o.o.

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www.sunshade-experts.com

GUARANTEE CERTIFICATE

Droma Sunshade - Experts warrants its sun protection awnings to be free from defects in materials or workmanship under normal and proper use. As a manufacturer, we guarantee our products for five years* against any defects occurring during normal use and maintenance.

For customers and end-users, we have drawn up special operating and maintenance instructions. All installations must be carried out by suitably trained persons.

**This guarantee certificate shall cover:
RS Smart, RS Universal, RS Classic, Screen,
Screen Cord Lock, Exte Screen/Zip**

- **Fabric - 5 Year Warranty**
- **Motors - 5 Year Warranty**
- **Paint coating - 5 Year Warranty**
- **Aluminum profiles - 5 Year Warranty**
- **Crystal screen - 2 Year Warranty**
- **LED lights - 2 Year Warranty**

During the warranty period, Droma Sunshade – Experts guarantees the supply of spare parts or if it is necessary, repair the system in the manufacturer's factory. The guarantee is valid only if the product is used and maintained by the purchaser accordance with the instructions.

This warranty does not cover:

- Defects due to the aging and normal wear of the fabric
- The repair of damage or defects in the fabric resulting from accidents
- If the product has been opened, dismantled, returned with clear evidence of abuse
- Small irregularities in your acrylic fabric. The nature of the fabric is that, regardless of all the attention that is paid during manufacturing, you might note some waviness or folds after your awning is installed.
- All cost related to installation and re-installation, renting aerial platforms or other equipment, travel expenses, hourly wages, or any other compensation are not the responsibility of Droma Sunshade – Experts.

The rest of the principles are contained in The General Sales Terms and Conditions of Droma - Sunshade Experts Sp. z o.o.